



Clarify the Problem

Individuals transitioning from state hospitals should be able to live safely and long-term in their own communities. Services are offered to support them to live safely in their community. However, some placements are unsuccessful, resulting in the individual having to return to state hospitals.

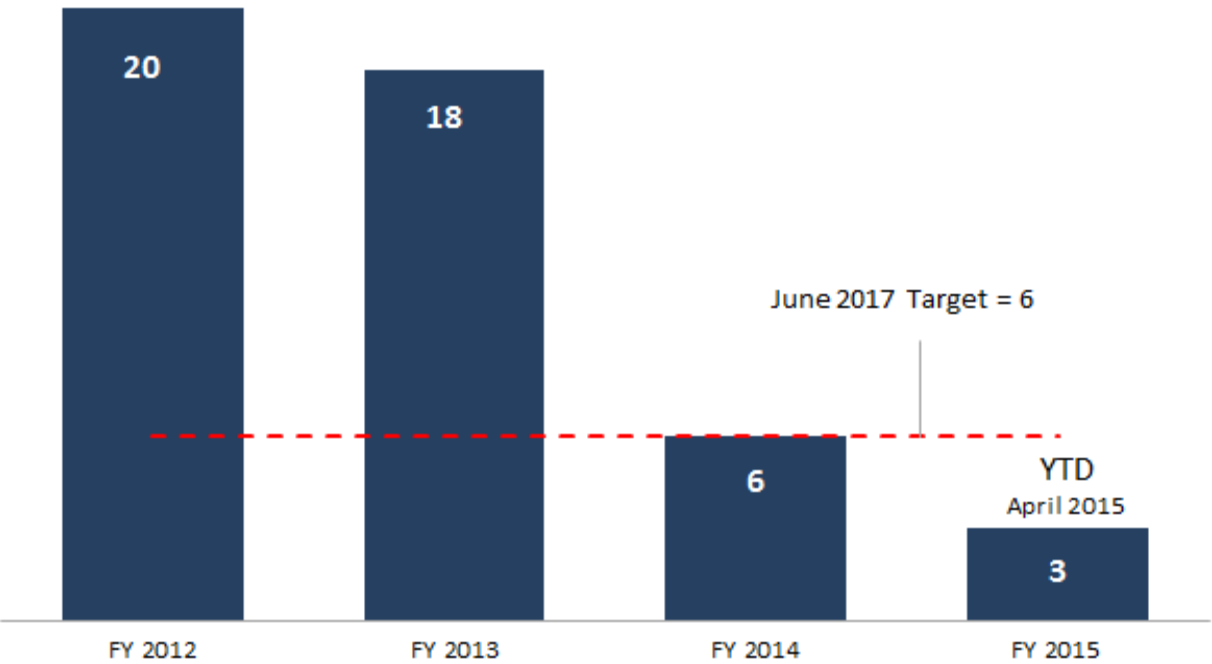
Breakdown the Problem

A significant number of readmissions of Developmental Disabilities Administration (DDA) enrolled clients are due to court ordered competency evaluations as a result of criminal activity in the community. Some are found competent and return to jail, while others are found to be incompetent, and are formally admitted as a danger to themselves, others, or gravely disabled.

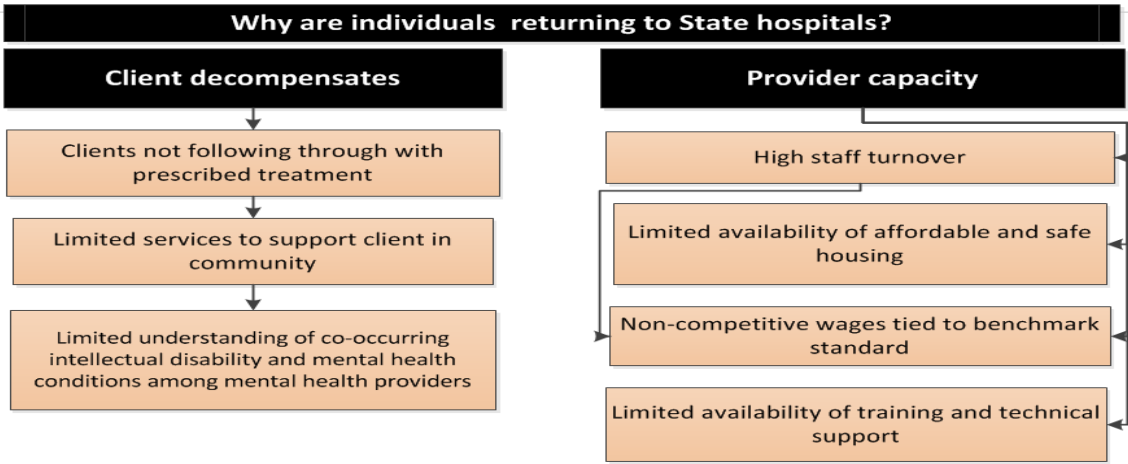
Since 2009, nearly 70% of readmissions of DDA enrolled clients was because of decompensation in the community, the client became a danger to themselves, others, or gravely disabled.  
Residential providers have a difficult time hiring qualified staff and finding appropriate and affordable housing to safely support the individual in the community.

Target Condition

The occurrence of DDA civil readmissions will be at six or less per fiscal year in July 2017.



Identify Root Cause



Proposed Countermeasures

ID #	Root Cause	Proposed Countermeasures	Difficulty	Impact
1	Non-competitive wages tied to benchmark standard set by legislature	Provide legislators with information about the impacts of: <ul style="list-style-type: none"><li>The Affordable Care Act</li><li>The current benchmark rate for Supported Living providers</li></ul> The minimum wage increase that is being proposed in some parts of the state	High	Med
2	Limited understanding of co-occurring intellectual disability and mental health conditions among mental health providers	Conduct outreach and provide training and education to mental health and developmental disability service providers.	Med	High

Proposed Action

ID#	Strategy/ Approach	Task(s) to support strategy	Lead	Due	Expected Outcome
1	Provide legislators with information	Incorporate information into the DDA Strategic Plan that is provided to the legislature.	Mark Eliason	12/30/14 completed	Inform decision makers on additional funding impacts
		Propose a decision package to increase funding for services	Mark Eliason	9/30/14 completed	To increase funding for residential services
2	Conduct outreach and provide training and education	Develop a communication and training plan to reach providers.	Monica Reeves	10/31/15	Statewide plan to provide cross-system training
		Review and update state hospital transition process through Lean activities.	Monica Reeves	12/30/16	Updated and streamlined process

Evaluate Results, Standardize, then Repeat

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Background

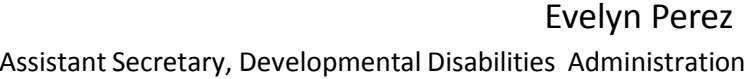
Group Topic / Strategic Plan Goal / Main idea: **Facility-based - Provide facility-based residential services for individuals.**  
Sub Topic / Strategic Objective: Improve safety and successful long-term placement of individuals who are at risk of institutionalization in state hospitals.  
Measure # / Strategic Objective # : 4.1  
Measure / Strategic Objective Title : The occurrence of DDA civil readmissions will be at six or less per fiscal year in July 2017.

Type of Status Report

Strategic Plan

Proposed Action

ID#	Problem to be solved	Strategy/Approach	Task(s) to support strategy	Lead	Status	Due	Expected Outcome	Partners
1	Non-competitive wages tied to benchmark standard set by legislature	Provide legislators with information about the impacts of: the Affordable Care Act and the current benchmark rate for Supported Living providers	Incorporate information into the DDA Strategic Plan that is provided to the legislature.	Mark Eliason	Completed	12/30/2014	Inform decision makers on additional funding impacts	te Legislators
			DDA will propose a decision package to increase funding for services so that providers can maintain a stable workforce.	Mark Eliason	Completed	9/30/2014	To increase funding for residential services	State Legislators
2	Limited understanding of co-occurring intellectual disability and mental health conditions among mental health providers	Conduct outreach and provide training and education to mental health and developmental disability service providers.	Lead Statewide Clinical Team in a Lean activity to develop a communication and training plan.	Monica Reeves	In progress	6/30/2015	Finalized communication and training plan	Statewide Clinical Team
			Provide Lean Facilitator a flow chart of the state hospital transition process for a Lean project proposal.	Monica Reeves	Completed	4/15/2015	Submit proposal to management for approval	DDA Lean Administrator
			Submitting proposal to Assistant Secretary of DDA and BHSIA for approval	Monica Reeves and Joey Worcester	In progress	7/30/2015	Conduct Lean project	BHSIA, Statewide Clinical Team, DDA Quality Assurance Managers

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